DELIVERING BUSINESS VALUE WITH SUSTAINABILITY

Judy Glazer Director, Social and Environmental Sustainability and Compliance May 4, 2011 h

TODAY HP IS THE LARGEST TECHNOLOGY COMPANY IN THE WORLD—COMMITTED TO USING OUR PRODUCTS AND SERVICES TO UNLEASH NEW POSSIBILITIES AND HAVE A MEANINGFUL IMPACT ON BUSINESS AND LIFE

hp)

- Fortune 10 U.S.
- Fortune 26 Global
- Doing business in approximately170 countries
- 324,000 employees
- 145,000 sales partners
- -210,000 service partners
- 88,000 retail locations

PUTTING TECHNOLOGY TO WORK

HP solutions are making life easier in ways you've probably never considered

HP manages over 200 data centers, 380,000 servers, and 5.4 million desktops



We process over 3.5 billion credit card transactions annually



We book 500 million travel reservations every year



We process nearly 1 billion U.S. Medicaid claims a year



Our solutions stop 1.7 billion spam messages monthly



HP IS TRANSFORMING HOW THE WORLD LIVES, WORKS, AND CONNECTS



Wynyard Data Center

entral Nervous System for the Earth (CeNSE)

HP Visual Collaboration Studios



SETTING THE PACE ON THE ENIVIRONMENT





Our goal is to cut the energy use and greenhouse gas emissions from our operations 20% by 2013, compared with 2005.

40%

We have reduced energy consumption and associated greenhouse gas emissions of all products by 40% below 2005 levels.

1 billion kWh

We're working to save customers 1 billion kWh by 2011 through improved energy efficiency of HP's high-volume desktop and notebook PC families.

121,000 tonnes

We recovered 121,000 tonnes of electronic products and supplies for recycling in 2010, avoiding an estimated 225,000 tonnes of CO₂e emissions.

2 billion pounds

We've recycled 2 billion pounds (900,000 tonnes) of electronic products and supplies.



RECOGNIZED FOR ENVIRONMENTAL LEADERSHIP





HP won the **Environmental Printing** Award from PrintAction for the past five years (2006-10)

HP among the top 50 Fortune 500 companies recognized for green power purchases

HP honored by the 2009 California Waste Reduction Awards Program (WRAP)

INTERNATIONAL DESIGN EXCELLENCE AWARDS '10

HP Clearvu recognized for reducing product packaging materials



HP SUPPLY CHAIN

- Procurement
 - Largest purchaser of electronic components
- Logistics
 - Every day HP delivers
 1.3 million Inkjet cartridges, 110,000 printers, 75,000 personal systems, 3,500 servers
- Suppliers
 - Hundreds of Direct Material Suppliers
 - Thousands of Indirect Suppliers





OUR COMMITMENT TO SUSTAINABILITY

The entire product lifecycle is important

- Design for Environment
- Manufacturing
- Use
- End-of-Life Management





HP ENVY¹⁰⁰ E-ALL-IN-ONE

Be Green with Envy: The planet's first PVC-free printer¹

- ENERGY STAR® qualified
- Uses HP Original cartridges, which contain up to 70% recycled plastic
- Ships in a reusable bag for less packaging waste
- Reduces paper use by up to 50% with automatic double-sided printing
- PVC-free from the wall to the mouse¹

1 HP ENVY100 e-All-in-One is polyvinyl chloride-free (PVC free); meeting the evolving definition of PVC free as set forth in the "iNEMI Position Statement on the 'Definition of Low-Halogen Electronics (BFR-/CFR-/PVC-free)." Plastic parts contain < 1000 ppm (0.1%) of chlorine [if the CI source is from CFRs or PVC or PVC copolymers]. Printers sold in Korea are not PVC free. USB cable, required in limited geographic areas, is not PVC-free.



9 ©2011 HP Confidential



BUILD

INTELLIGENT

DRIVE

SUSTAINABLE

HP "CLOSED LOOP" **RECYCLING PROCESS**

OPTIMIZE	BUILD	DRIVE
RESOURCES	INTELLIGENT	SUSTAINABLE

An industry-first in creating new HP cartridges with recycled plastic

- Uniquely combines plastics from recycled HP ink cartridges and recycled PET resins from water bottles¹
- Produces new Original HP ink cartridges with up to 70% recycled materials²
- Reduces demand for raw materials
- Keeps old cartridges out of landfills
- HP has shipped more than one billion ink cartridges made with the "closed loop" recycling

1 Minimum 95% post consumer. 2 Forselect HP ink cartridges that use recycled materials. Percentage of recycled material is based on empty weight. 3 As of 2011.

10 © Copyright 2011 Hewlett-Packard Development Company, L.P.



HP HDPE REINFORCED BANNER

OPTIMIZE BUILD DRIVE RESOURCES INTELLIGENT SUSTAINABLE

Smaller carbon footprint, easier to recycle than conventional PVC material



- Alternative banner material with less impact than PVC scrim
- Lighter weight requires less raw materials, easier to transport
- Carbon footprint is up to 66% smaller than PVC
- Can be easily recycled through the HP Large-format Media take-back program

11 ©2011 Copyrightidentia Hewlett-Packard Development Company, L.P.

ARTICULATING MATERIALS GOALS

If we don't articulate environmental requirements to suppliers, we won't get better materials



ELECTRONICS SUPPLY CHAIN IS COMPLICATED

- Relatively small number of formulators
- Large number of intermediate suppliers
- ➤ Small number of OEMs



PUSHING A ROPE

- Trying to push requirements up through the supply chain doesn't always work
- All feedback transmitted to formulators becomes "lower cost"



ENGAGING WITH FORMULATORS

- HP can engage directly with formulators
- Give a range of feedback, in addition to cost
- Successfully used with other materials criteria (not just environment)



INFLUENCING WHAT'S ON THE MENU

- Introducing Green Screen to formulators
- Encouraging design of green materials from the beginning
 - Reduces cost adders
 - Reduces multiple substitutions

Dessert Menu

ST

Chocolete Meringue Pic Traditional chocolate custard pie served with fresh raspberries and dark chocolate sprinkles.

A graham cracker crust is filled with this smooth, creany and delectable cheetecake is imbued with a distinct almond flavored liqueur. Topped with shared dark, chocolate sursh.





Ponno Cotto This "cooked cream" destert is served with wild berries and a delicat blockberry souce.

Oninge Geloto Geloto Ravored with frish oranges served with frish orange slices, star arise and circumon.

anise and cirnamon. Seasonal Fruit Place

Enjoy the exquisite taste of the freshest fruits of the season.

Molded Italian ice cream made with chocolate, pistachio, and cherry layers

Traditional Section Recetts Cannoli This table-shaped fired partry dough is filled with a sweet ricotta sheese filling blended with vanila and a hint of pistachis. Topped with powdered saget. Served two on a plate.

White Bolkomic Custord Tort with Fresh Strowberries. This unique tart blends a subtle hint of balsamic in the creamy custand filling and is topped with fresh strawberries.

Layered saffron cream filled sponge cake laced with a hint of almond liqueur. Our signature desaert.

Zuccotto

italian fine dining

DEFINING "BETTER" FOR THE ENVIRONMENT

- Implement Green Screen for key materials
- Promote Green Screen outside of HP
- Improve alternative assessment methods
- Improve the hazard portion of life cycle analysis
- Monitor other comparative approaches



OUR SHARED CHALLENGE:

Technology to benefit people, businesses, society and the environment

Global citizenship is integral to the success of HP's business. From how we develop products, run our operations, manage our supply chain and engage with stakeholders, it drives us to accept challenges and pursue solutions that are the lifeblood of continuous innovation and growth.

- Shane Robison, executive vice president and chief strategy and technology officer



THANK YOU

